

Quality assurance framework

We place great importance on correct, respectful and high-quality cooperation with all of our clients, students, course participants and staff members. That is why we apply the principles below to every agreement we make, no matter how big or small the assignment.

Our commitment

- For each assignment, we work from **our core competences** and with expert knowledge. Linguapolis draws on more than 35 years of experience and expertise in language learning and testing.
- We prepare an optimal and **well-considered choice** for each assignment. We are committed to reliability and consistency.
- We strive for optimal **value for money**. The satisfaction of our course participants and clients is crucial and is regularly assessed and followed up.
- Linguapolis values **customer service** highly. Thanks to the expertise and drive of all staff members, we are able to offer the right solution for various target groups.
- Language teachers at Linguapolis are university graduates in the field of linguistics and/or didactics. Coordinators and project managers ensure professional support, teaching support and coaching. The secretariat team ensures efficient administrative support. A stimulating work environment and the encouragement of professional development ensure **motivated and committed staff members**.



Linguapolis draws on more than 35 years of experience and expertise in language learning and testing.

